

## Project D.A.R.T. 2016 Resource Guide

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### Domestic Violence

National Domestic Violence Hotline  
P.O. Box 161810  
Austin, TX 78716-1810

Crisis Line: (800) 799-7233  
TTY/TTD: (800) 787-3224  
Administration: (512) 453-8117

Website: [ndvh.org](http://ndvh.org)

#### Service Criteria:

Age Range – Not Applicable

Languages – English & utilizes interpreter services

Target Population – Victims & Survivors

Service Area – Nationwide

Cost of Service – Not Applicable

Availability – Every day, 24/7

Service Location – Telephone & Website

Wheelchair Accessible – Not Applicable

Service Provided: Crises line for domestic violence victims with information about identifying abuse, making a Safety Plan and local services.

Gateway Center for Domestic Violence  
10305 E. Burnside Street  
Portland, OR 97216-2733

Main Line: (503) 988-6400  
Fax Line: (503) 988-9499

Website: [portlandonline.com/gatewaycenter](http://portlandonline.com/gatewaycenter)

#### Service Criteria:

Age Range – No age limit

Languages – English, Swahili, Somali, Russian & Spanish

NOTE: Utilizes interpreter services. Spanish & Russian speaking staff are available Monday – Friday. Vietnamese, Somali & Swahili speaking staff are available on-site. Call for specific days & times.

Service Areas – Multnomah, Clackamas & Washington Counties

Eligibility Requirement – Domestic violence victims & their children

Cost of Service – No Fee

Availability – Monday: 9 a.m. - 4 p.m.

Service Contact – On-site

Wheelchair Accessible - Fully

Tuesday: 9 a.m. - 4 p.m.

Wednesday: 9 a.m. - 4 p.m.

Thursday: 9 a.m. - 4 p.m.

Friday: 9 a.m. - 4 p.m.

Service Provided: Provides comprehensive, centrally located center for victims of domestic violence & their children to easily access information, referrals, resources & services. On-site “navigators” assist participants to understand the available the available options & resources. Culturally specific advocacy & professional childcare provided. Staff from Department of Human Services, Multnomah County District Attorneys’ Office, Legal Aid Services of Oregon, & several domestic violence agencies work together to meet participant needs.

No appointment necessary. Children are welcome. Enter driveway labeled Gateway Children's Center. Location is in a yellow house in the back corner.

Healing Circle Domestic Violence Program  
5135 N.E. Columbia Boulevard  
Portland, OR 97218-1201

Main Line: (503) 288-8177, Extension 339  
Fax: (503) 972-2495

Website: [navapdx.org](http://navapdx.org)

Service Criteria:

Age Ranges – No age limit

Target Population – Native Americans

Service Area – Multnomah County

Eligibility Requirement – Focus is on self-identified Native American; however, all are welcome

Cost of Service – No Fee

Availability – Monday: 9 a.m. - 6 p.m. Additional Comments: Support groups meet Tuesday & Thursday evenings from 6:30 until 7:30 p.m.

Tuesday: 9 a.m. - 6 p.m.

Wednesday: 9 a.m. - 6 p.m.

Additional Information: Call to set up intake appointment prior to joining support group.

Thursday: 9 a.m. - 6 p.m.

Friday: 9 a.m. - 6 p.m.

Service Contact – On-site

Wheelchair Accessibility – Fully

Elevator Access – Not Applicable

Service Provided: Safety planning, housing stabilization, crisis intervention, advocacy, ongoing support groups & educational services.

Assistance with filling out & filing temporary Restraining Orders. Domestic violence support groups meet every Tuesday & Thursday.<sup>1</sup> Support groups are closed & held off-site for confidentiality. Free childcare is available.

Monica's House  
P.O. Box 494  
Hillsboro, OR 97123-0494

Main Line: (503) 469-8620  
Crisis Line: 469-8620  
Toll Free Line: (866) 469-8600  
Administration Line: (503) 469-4580  
Fax Line: (503) 469-8419

Website: [dvrc-or.org/monikas-house](http://dvrc-or.org/monikas-house)

Office General E-Mail: [monicashouse@dvrc-or.org](mailto:monicashouse@dvrc-or.org)

Service Criteria:

Age Range – No age limit Service Areas – Clackamas, Multnomah & Washington Counties Eligibility Requirement – Program Eligibility Test

Cost of Service – Not Applicable

Availability – Every day, 24/7

Additional Information – Call for information

Service Location – On site & telephone

Service Provided: Washington County's only domestic violence shelter. Emergency accommodation & other services for adults & children escaping imminent physical danger in family violence situations. The 24-bed facility has six (6) family units & three (3) singles' rooms in a

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<sup>1</sup> Call for more information.

confidential location. Offers individual & group support, parenting groups, children's groups & activities, safety planning referrals, advocacy & 24-hour crisis line.

Home Free  
3910 S.E. Stark Street  
Portland, OR 97214-3241

Hotline: (503) 771-5503  
Administration: (503) 239-3929

Website: [voaor.org/homefree](http://voaor.org/homefree)  
General E-Mail: [info@voaor.org](mailto:info@voaor.org)

Website: [voaor.org/Learn-About-our-Services/Children-and-Family-Services/Home-Free/Free-Program-Brochure.pdf](http://voaor.org/Learn-About-our-Services/Children-and-Family-Services/Home-Free/Free-Program-Brochure.pdf)

**Service Criteria:**

Age Range – No age limit

Languages – English & Spanish

Service Area – Multnomah County

Eligibility Requirement – Adults, teens & children surviving domestic violence

Cost of Service – Not Applicable

Accepted Payment – Auxiliary Grants

Availability – Monday: 8 a.m. - 6 p.m.

Tuesday: 8 a.m. - 6 p.m.

Wednesday: 8 a.m. - 6 p.m.

Thursday: 8 a.m. - 6 p.m.

Friday: 8 a.m. - 6 p.m.

Hours of Operation Additional Comment: Hotline hours listed

Additional Information: Call

Wheelchair Accessibility: Fully

Service Location – Consumer's home, telephone, in the community, website

Service Provided: Domestic & sexual violence intervention programs. Hotline, information & referral, telephone advocacy. One-on-one support for children, support groups, parenting support, teen services. Long term advocacy & support. Finding & maintaining safe housing, plus home visits. Adult domestic violence survivors support groups in English & Spanish. Advocacy offered at Gresham Child Welfare Office, Portland Police Domestic Violence Reduction Unit, Inverness Jail, restraining order rooms, DHS offices, & police stations. Assistance obtaining Restraining Orders, Stalking Complaints & Abuse Protective Orders.

Sexual Assault

Rape, Abuse & Incest National Network  
1220 L Street N.W., Suite505  
Washington, DC 20005-4018

Helpline: (800) 656-4673

Website: [rainn.org](http://rainn.org)

General E-Mail: Home – [talk@rainn.org](mailto:talk@rainn.org)

**Service Criteria:**

Age Range – No age limit

Languages – English & Spanish

Service Area – Nationwide

Cost of Service – No Fee

Availability – Everyday, 24/7

Service Contact – Website & Telephone

Additional Information – Visit website or call for help

Service Provided: Over the phone counseling for victims of rape, abuse & incest. RAINN also offers safety & prevention information about these topics.

Sexual Assault Resource Center  
4900 S.W. Griffith Drive, Suite 100  
Beaverton, OR 97005-4649

Main Number: (503) 626-9100  
Toll Free: (888) 640-5311  
Crisis Line: (503) 640-5311

Website: [sarcOregon.org](http://sarcOregon.org)

Service Criteria:

Age Range – 12-99

Target Area – Victims & Survivors

Service Areas – Multnomah & Washington Counties

Cost of Service – Not Applicable

Service Contact – In the community, on site & telephone

Wheelchair Accessible – Fully

Elevator Access – Yes

Hours of Operation – Drop-In: Monday – Friday  
10 a.m. - 4 p.m.

Hotline: Available 24/7

NOTE: Contact Hotline prior to visiting Drop-In Center to ensure somebody will be there for assistance. If in-person assistance is needed, the Hotline can arrange for an advocate to meet with Washington County residents in person.

Service Provided: Education, support & advocacy to victims of sexual assault. Accompaniment to the hospital, assistance with accessing law enforcement, case management, prevention education & outreach, support groups, free mental health services & a hospital clothing program.

Clackamas Women's Services  
256 Warner Milne Road  
Oregon City, OR 97045-4014

Clackamas Women's Services  
Executive Director: Melissa Earlb Baum  
704 Main Street, Suite 200  
Oregon City, OR 97045-1883  
General E-Mail: [info@cwsor.org](mailto:info@cwsor.org)

Main Line Number: (503) 655-8600  
Crisis Line Number: (503) 654-2288  
Toll Free Number: (888) 654-2288  
TTY/TTD: (503) 654-2288  
Fax Number: (503) 557-5808

Website: [cwsor.org](http://cwsor.org)

Service Criteria:

Age Range – No age limit

Languages – English & Spanish

Service Areas – Clackamas, Multnomah, Washington & Clark Counties

Target Area – Domestic Violence & Sexual Assault Survivors

Cost of Service – Not Applicable

Hours of Operation – 24/7 crisis line

Service Contact – On site

Additional Information – Call the Crisis Line for information & shelter phone screening.

Service Provided: A 24-hour telephone crisis line, information & referral for survivors of domestic & sexual violence. Crisis line access is also available to people who are concerned about domestic violence & sexual assault victims. Emergency shelter for women & children survivors of sexual assault & domestic violence. Shelter location is confidential. Boys are accepted up to 17 years of age. Walk-in services are available at:

A Safe Place Family Justice Center  
256 Warner Milne Road  
Oregon City, OR 97045-4014  
Monday - Friday, 8 a.m. - 5 p.m. (Excluding holidays)

### Refugee-Immigrant Services

Russian Oregon Social Services (ROSS)  
4033 S.E. Woodstock Boulevard  
Portland, OR 97202-7661

Main Number: (503) 777-3437  
Fax Number: (503) 777-6545  
facebook.com/pages/Russian-Oregon-Social-Services/214057878623622

Website: [emo.oregon.org/ross.php](http://emo.oregon.org/ross.php)

#### Service Criteria:

Age Range – No age limit      Languages – Russian & Ukrainian      Service Areas – Clackamas, Clark, Multnomah & Washington Counties  
Target Area – Russian-speaking refugees & immigrants      Cost of Service – Not Applicable      Availability – Every day, 24/7  
Hours of Operation – 24-hour Crisis Response      Service Contact – Phone call, walk-in & e-mail      Service Location – On-site & in the community  
Wheelchair Accessible – No      Elevator Access – No

Violence assistance, Self-Sufficiency (w/ESL) classes, mental health services, transition assistance, & obtaining dental services.

### LGBTQ Program

Bradley Angle House  
Location Not Disclosed  
P.O. Box 14694  
Portland, OR 97293-0694

Main Line: (503) 281-2442  
24-Hour Line: (503) 281-24442  
Intake: (503) 595-9591, Extension 305

Website: [brandleyangle.org/services/lgbtq-services](http://brandleyangle.org/services/lgbtq-services)

#### Service Criteria:

Age Ranges – No age limit      Languages – English & Spanish      Target Population – Victims & Survivors      Service Area – Multnomah County  
Eligibility Requirement – Survivors & individuals impacted by intimate partner abuse      Cost of Service – No Fee  
Availability – Everyday, 24 hours, 7 days a week      Service Contact – On site & telephone      Wheelchair Accessible – Partially  
Elevator Accessible – No

Service Provided: Culturally-relevant, anti-oppressive support & advocacy for self-identified LGBTQ folks of all genders who are surviving abuse. LGBTQ support services are kink- & poly-friendly. Inclusive, wide variety of identities within the LGBTQ community. Support includes groups, individual advocacy, resource referrals, safety needs, basic needs assistance & shelter/housing assistance.

Native American

Native American Youth & Family Center  
5135 N.E. Columbia Boulevard  
Portland, OR 97218-1201

Main Line: (503) 288-8177  
Line: (503) 288-1260

Website: [nayapdx.org](http://nayapdx.org)

General E-Mail: [info@nayapdx.org](mailto:info@nayapdx.org)

Service Criteria:

Age Ranges – No age limit

Target Population – Native Americans

Service Area – Multnomah, Clackamas & Washington Counties

Cost of Service – No Fee

Availability – Monday: 9 a.m. - 6 p.m.

Service Contact – Call or walk in for information.

Tuesday: 9 a.m. - 6 p.m.

Wednesday: 9 a.m. - 6 p.m.

Service Location – On-site

Thursday: 9 a.m. - 6 p.m.

Friday: 9 a.m. - 6 p.m.

Wheelchair Accessible – Fully

Service Provided: Housing Supportive Services, Middle & High School Retention Services, Tutoring & After School Programs, Native Community Employment Services. Middle School & High School Math & Science Summer Programs. Healing Circle Domestic Violence Prevention Program, Generations Project, Foster Care/Independent Living Program, Sports Program, Cultural Arts Program.

Enhancing equity services include Options Counseling, Falls Prevention Programs, & Congregate Meals.

Congregate meals are for seniors & people with disabilities over 55 years old. Meals are provided Monday through Thursday. Food pantry hours are 2:30 p.m. until 5:30 p.m., Monday through Thursday.

Miscellaneous Services

211 Info- Comprehensive Information & Referral  
535 N.E. Ambassador Place, Suite B  
Portland, OR 97220-

Information Line: 211  
Main Line: (503) 222-5555  
Text Message: 898-211

Website: [211info.org](http://211info.org)

General E-Mail: [help@211info.org](mailto:help@211info.org)

Service Criteria:

Age Ranges – No age limit

Languages – English & Spanish, utilizes interpreter services

Service Area – State of Oregon plus Clark, Cowlitz, Skamania & Wahkiakum Counties in Southwest Washington.

Cost of Service – No Fee

Availability – Monday: 8 a.m. - 6 p.m.

Text/E-Mail services available Monday-Friday, 9 a.m.-5 p.m.

Tuesday: 8 a.m. - 6 p.m.

Wednesday: 8 a.m. - 6 p.m.

Service Location – Website & telephone

Website & mobile app available 24/7

Thursday: 8 a.m. - 6 p.m.

Friday: 8 a.m. - 6 p.m.

Wheelchair Accessible – Not Applicable

Elevator Access – Not Applicable

Comprehensive information & referral service. Maintains a public data base & operates a call center providing information about human service resources. Specialized information & referrals provide statewide topics for Maternal & Child Health, Sexual & Reproductive Health plus Department of Human Services Self-Sufficiency programs (SNAP, TANF, ERDC, TADVS).

Multnomah County Aging & Disability Resource Connection      Main Line: (503) 988-3646      Website: [adrcforegon.org/consite/index.php](http://adrcforegon.org/consite/index.php)  
421 S.W. Oak Street, Suite 510      Fax Line: (503) 988-3656  
Portland, OR 97204-1810      General E-Mail: [adrc@multco.us](mailto:adrc@multco.us)

Service Criteria:

Age Range – 18 & Above      Languages – English & Spanish, utilizes interpreter services      Able to Accommodate – Hearing & Visually Impaired  
Service Area – Multnomah County      Target Area – Seniors, Disabled People & Family Caregivers      Cost of Service – No Fee  
Availability – 24/7      Helpline staff answer Monday - Friday, 8:00 a.m. - 5:00 p.m.  
Calls received after hours, weekends & holidays are by a contracted answering service.

Additional Information – Call or visit for information, assistance and/or referral.  
Visit website for online resource database.

Service Location – Website & telephone      Wheelchair Accessible – Fully      Elevator Access – Yes

Provides information, assistance & initial eligibility screening for some services to support seniors, disabled people, veterans & their caregivers in assessing needs, identifying the most appropriate services to meet those needs, & linking you to service providers. Helps facilitate access to social service programs plus provides follow-up & advocacy to individuals experiencing barriers to services.

Independent Living Resources      Main Line: (503) 232-7411      Website: [ilr.org](http://ilr.org)  
1839 N.E. Couch Street      Fax Line: (503) 232-7480      General E-Mail: [info@ilr.org](mailto:info@ilr.org)  
Portland, OR 97232-3054

Service Criteria:

Age Range – No Age Limit      Service Area – Multnomah, Clackamas & Washington Counties  
Target Area – People with self-defined or diagnosed disability      Cost of Service – No Fee      Availability – Monday: 10 a.m. - 6 p.m.  
Tuesday: 10 a.m. - 5p.m.  
Wednesday: 10 a.m. - 6 p.m.  
Thursday: 10 a.m. - 6 p.m.  
Friday: 10 a.m. - 6 p.m.

Additional Information – Call or walk-in      Service Location – Consumer's home & On-site

Wheelchair Accessible – Yes

Service Provided: Assists with Social Security application process for which some fees apply. Please call for details. Provides support for people experiencing all types of disabilities at every stage of life. Core services are:

1) Information & Referral

2) Peer Counseling

3) Skills Training

4) Systems & Personal Advocacy

5) Transition support for young adults & all adults seeking independent community living.